	CANCELLED	FOR	Shelby County, Simp Community, Tow	
	February 24, 2022	P.S.C	. KY. NO	<u>2</u> 5
West Shelby Water District (Name of Utility)	KENTUCKY PUBLIC SERVICE COMMISSION		CELLING P.S.C. KY. NO	15

## **RULES AND REGULATIONS**

Bills for water service are due and payable at the office of the District, or to any designated agent, on the date of issue. The past due shall be the tenth of the following month. Bills will be dated and mailed on or about the twenty-fifth (25) day of each month.

All bills not paid on or before the  $10^{th}$  of the next month shall be deemed delinquent. When a bill becomes delinquent, the District shall serve a customer a written final notice of said delinquency, and of the intent of the District to discontinue service ten days after the date of such notice unless such bill is paid prior to the expiration of such ten days. If a delinquent bill is not paid within ten days after date of such final notice, the water supply to the customer may be discontinued without further notice; provided, however, if, prior to discontinuance of service, there is delivered to the District, or to its employee empowered to discontinue service, a written certificate signed by a physician, a registered nurse, or a public health officer that, in the opinion of the certifier, discontinued until the affected resident can make other living arrangements or until ten (10) days elapse from the time of the District's receipt of said certification, whichever occurs first. A penalty of 10% of the amount of the bill owed shall be levied and payable by the customer on all bills not paid by the tenth (10) day of the following month. On a new tap-on the billing for this new service shall begin at the time the District makes water available to the customer, regardless of whether the consumer is connected to the meter.

## 11. Discontinuance of Service by Customer

Any customer having fulfilled his contract terms and desiring to discontinue the water service to his premises for any reason must give notice of discontinuance in writing or in person at the business office of the District at least three (3) days prior to the date on which the customer desires to discontinue service. If such notice is not given, a customer shall remain liable for all water used and service rendered to such premises by the District until such notice is received by the District.

## 12. Reconnection Fee

Where the water supply to the customer has been discontinued for non-payment of delinquent bills, a charge of \$50.00 will be made for reconnection of water service, but the reconnection will not be made until all delinquent bills and other charges, if any, owed by the customer to the District have been paid.

DATE OF ISSUE	PUBLIC SERVICE COMMISSION
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ISSUED BY Ray L. Larmee (Signature of Officer)	PURSUANT TO 807 KAR 5:011 SECTION 9 (1)
TITLE DISTRICT COMMISSION CHAIRMAN	Change S Dort
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	BYEXECUTIVE DIRECTOR
IN CASE NO DATED	

:	CANCELLED	FOR <u>Shelby County, Simpsonville, KY</u> Community, Town or City
· ·		P.S.C. KY. NO2
	February 24, 2022	SHEET NO6
West Shelby Water I		CANCELLING P.S.C. KY. NO1
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\$50.00

## **RULES AND REGULATIONS**

A charge of shall be made for all service reconnections made during regular working hours, except that there shall be no connection charges made for service on the original installation of facilities. If service is reconnected other than during regular working hours, the charge shall be the service. Reconnections after regular working hours are discouraged.

13. Deposit.

The District will require a minimum cash deposit or other guaranty to secure payment of bills except for customers qualifying for service re-connection pursuant to 807 KAR 5:006, Section 15, Winter Hardship Re-connection. Service will be refused or discontinued for failure to pay the requested deposit. Interest, as Required by KRS 74.085, will be paid annually on the deposit, either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The District may at its discretion waive a customer's deposit upon a showing of satisfactory credit or payment history. If a deposit has been waived or returned and the customer fails to maintain a satisfactory payment record, a deposit may then be required. The District may require a deposit in addition to the initial deposit if the customer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

In determining whether a deposit will be required or waived, the following criteria will be considered:

A. Previous payment history with the District. If the customer has no previous history with the District, statements from other utilities, banks, etc. may be presented by the customer as evidence of good credit.

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- B. Whether the customer has an established income or line of credit.
- C. Length of time the customer has resided or been located in the area.
- D. Whether the customer owns property in the area.
- E. Whether the customer is a governmental entity.

DATE OF ISSUE	
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ISSUED BY Lephine Ray L. Larmee	EC 1 7 2003
(Signature of Officer)	
TITLE DISTRICT COMMISSION CHAIRMAN	ANT TO 807 KAR 5:015 SECTION 9 (1)
BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION	Le C Down
IN CASE NODATED DATED	CUTIVE DIRECTOR